



V Furniture Mall

5 YEARS

Mattress Warranty Card

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***Conditions Apply**



www.varamlatex.in



Warranty Coverage:

Year 1: Full replacement warranty for manufacturing defects.

Years 2-5: Pro-rated warranty covering a percentage of the original purchase price towards repair or replacement, decreasing annually.

Year	Charges	Service Provided for Manufacturing defects
1st Year	₹0	Full free repair or replacement
2nd Year	20% of product cost	Repair or replacement
3rd Year	40% of product cost	Repair or replacement
4th Year	60% of product cost	Repair or replacement
5th Year	80% of product cost	Repair or replacement

- Invoice is mandatory to claim warranty. This warranty is non-transferable and applies to the original purchaser only.
- Warranty applies only to the defective mattress, not all units.
- The company's decision is final regarding defect identification and eligibility.
- Transport cost is not covered.



Exclusions:

- Normal wear and tear, including minor sagging (less than 1 inch), stains, burns, or fading.
- Damage from improper use such as folding, bending, jumping, or using an unsuitable base.
- Water damage, moisture exposure, mold, mildew, or pest infestation.
- Use of electric blankets, heating pads, or airtight covers that block ventilation.
- Comfort-related issues like firmness or softness preference.
- Unauthorized repairs, transport damage, or misuse by pets or sharp objects.

Use & Care Instructions:

- Use a proper bed frame to support the mattress
- Rotate mattress every 3–6 months for even wear
- Use a mattress protector to prevent stains and moisture
- Spot clean spills immediately with mild detergent and damp cloth
- Avoid jumping, standing, or folding the mattress
- Do not use electric blankets or heating pads
- Keep in a well-ventilated space – avoid damp rooms
- Protect from sunlight and do not cover with plastic
- Keep away from pets, knives, or sharp objects
- If storing, lay it flat and covered with cotton cloth
- Regularly check the bed base for even support



Please fill out this form completely to validate your warranty.
Company's seal or signature is mandatory

Customer Details

Name : _____

Contact Number : _____

Address : _____

Invoice Number : _____

Date : _____

Retailer Name : _____

Mattress Details

Model : _____

Size : _____

Thickness : _____

Serial Number : _____

Contact Information:

- Varam Industries Pvt. Ltd.
- Group of V Furniture Mall, Tenali
- For warranty claims or assistance, please contact us at 9392912609 or askvaram@gmail.com